

visure requirements

Optimus enhances the productivity in the projects by improving Requirements Management with Visure Requirements



SUMMARY

Thanks to the Visure Requirements solution, Optimus now has access to a solution with key functionalities that has boosted the productivity of the team members (Requirements Managers, Business Analysts, Project Managers, Quality Managers, etc...) of each project, and has enabled the business goals to be aligned with IT deliverables. Matching what is requested with what is presented is easier, quicker, more controlled, and completely automated throughout the entire software development lifecycle.

CLIENT:
Optimus

SECTOR:
Telecommunications

KEY NUMBERS:
30 project days
50 Optimus users

THE CHALLENGE

Optimus operates in a dynamic market that calls for the constant need to **adapt its products to the new technologies available**. At the same time, the information systems need to upgrade themselves in order to **keep pace with the business**. Correctly managing these ongoing changes is a crucially important challenge that Optimus must get right in order to prosper, and which has to be carried out in a way that ensures the highest degree of satisfaction possible both for the internal users and the customers. The tool used previously was no longer able to **meet the growing demands to carry out the effective management of the existing Requirements**. **Migrating to Visure Requirements was therefore indispensable.**

Visure Requirements offered the most complete set of functionalities that best served the specific objectives of Optimus, providing the confidence needed to ensure a successful implementation.

"We congratulate Visure Solutions and Noesis for the ability it has shown to understand our needs and to work on meeting them. As well as being innovative, it has shown a willingness and an eagerness to listen to us as the project has moved forward, constantly demonstrating commendable thoroughness and professionalism, which in conjunction with the Visure Requirements solution, have been essential to the success of the project. Now with Visure Requirements we are able to succeed in the Requirements Definition and Management processes by reducing significantly the time invested in updating and managing the projects."

Júlio Santos
Information Systems Department
Optimus/Sonaecom

BENEFITS

- Role-based user access and views
- Quick import / export of requirements
- Control dashboards and metrics reports
- Complete end-to-end traceability
- Complete configuration management
- Specific support for use cases and test cases
- Reuse of requirements, tests and services
- Integration with the existing applications



SOLUTION

The solution selected to respond to the needs of Optimus, **Visure Requirements**, is one of the most complete and renowned Requirements Definition and Management (RDM) tools in the world, encompassing all the critical activities linked to this area, such as the definition and test management, visual modeling (UML and functional), two-way importing and exporting for MS Office tools (MS Word and MS Excel), change requests management, metrics and dashboards.

This highly flexible tool replaced the previous solution and was implemented specifically to offer better support to each of the practices related to the existing Optimus model throughout the entire software development life cycle.

The project was divided into several phases:

- Analysis and detailed specification
- Installation of the tool in question
- Development and configuration of the tool
- Migration test
- Preparation of the documentation
- Training of the system administrator
- Installation of the tool in a production environment
- Final migration
- Controlling and monitoring

The installation was quick and easy, lasting around one week in terms of preparation, execution and documentation. **The customization took approximately three weeks.** It was a technically simple but time-consuming task, given that Optimus wanted to maintain a set of preconditions from the existing system. **The roll-out phase lasted 2 weeks, and consisted of the migration of the information** from the old tool and training of the users on the new system.

The Visure Requirements solution was integrated along with the test management, project management and portfolio solutions at Optimus, and is currently being used by the employees involved in the Requirements Management cycle of the development projects. The aim is to migrate all the users of the previous tool to Visure Requirements, and for new users to take advantage of the new functionalities. **Optimus is now ready to present the Visure Requirements tool to over two hundred users and estimates that every month more than 50 different users will start to use this solution.**



RESULTS

The implementation of the Visure Requirements solution at Optimus led to **improved efficiency and flexibility in the Requirements Management of the projects**, getting rid of the discrepancy between what the business asks for and what is developed by the IT department. Optimus now has the entire development cycle supported by tools that make it effective, storing information about each project in a single, centralized and controlled repository.

In the future, in order to continually improve its processes, Optimus intends to monitor how Visure Requirements is used and to **implement mechanisms to further enhance the user experience.** As such, Optimus is counting on Visure Solutions and Noesis to give all the support needed for this and other challenges, strengthening the successful partnership that the three companies have forged in this area.

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ABOUT OPTIMUS

Optimus is the single Sonaecom brand for all branches of its telecommunications business. It is Portugal's only completely integrated operator, which is testament to its capacity for leadership and innovation. Owning its own state-of-the-art network and a unified client management system, Optimus is in a perfect position to provide a complete portfolio of mobile and fixed solutions for a total of around four million customers.

www.optimus.pt

ABOUT VISURE SOLUTIONS

Visure Solutions is the market leader in Requirements Definition & Management. Through its Requirement Lifecycle Management platform, Visure offers specialized and innovative solutions that enable its customers to develop the highest-quality products, systems and services. Visure's quality, state-of-the-art features and benefits are endorsed by the world's leading organizations. Visure's team has a unique and profound experience in the development and implementation of requirements solutions.

www.visuresolutions.com

ABOUT NOESIS

NOESIS was founded in 1995, as an information systems service provider. As an IT consulting company, NOESIS optimizes client's processes, improves their competitiveness, and reduces their costs, allowing them to have additional flexibility and focus in core business.

NOESIS provides Consulting, Outsourcing and Technology Services to the largest Portuguese companies and also multinational corporations, particularly in Telecommunications and Financial sector.

Currently, the company has approximately 330 employees and in 2009 reaches a turnover of 13.5M Euros, a growth of 15% over 2008.

www.noesis.pt